

Date: March 21, 2019

End-Of-Sales Announcement:

**APV1600/1600V5/2600/2600V5/3600/3600V5/3650/6600/11600 Hardware**

**INTRODUCTION**

With the APV1600/1600V5/2600/2600V5/3600/3600V5/3650/6600/11600 hardware obsolescence and limited availability, Array Networks is announcing the End-Of-Sales for the APV1600/1600V5/2600/2600V5/3600/3600V5/3650/6600/11600 hardware appliances.

**END-OF-SALES SCHEDULE**

Action	Date	Description
End-of-Sales for HW	July 31, 2020	APV1600V5/2600V5/3600V5 no longer available for purchase
End of purchase of support contracts	July 31, 2024	Last day to purchase or renew 1 year support contract for APV1600V5/2600V5/3600V5
End of hardware support	July 31, 2025	APV1600V5/2600V5/3600V5 hardware repairs and exchanges are no longer available
Action	Date	Description
End-of-Sales for HW	April 1, 2019	APV1600/2600/6600/11600 no longer available for purchase
End of purchase of support contracts	April 1, 2023	Last day to purchase or renew 1 year support contract for APV1600/2600/6600/11600
End of hardware support	April 1, 2024	APV1600/2600/6600/11600 hardware repairs and exchanges are no longer available

**PRODUCT SUBSTITUTION**

For the APV1600/1600V5/2600/2600V5/3600/3600V5/3650 replacement, the new series of APV1800/2800/5800 are recommended. For the APV6600 replacement, APV7800 is recommended. For the APV11600 replacement, APV9800 is recommended. Both Array OS 8.6.x GA and Array OS APV 10.2.x GA software are available on all APV x800 models. Following are recommended EOS models substitution information.

EOS Product	Recommended Replacement	Replacement Product Description
APV1600/ 1600V5	APV1800	Better system performance and better SSL/ECC performance; dual power supplies for higher availability
APV2600/ 2600V5	APV2800	Better system performance and better SSL/ECC performance; dual power supplies for higher availability

APV3600V5/APV3650	APV5800	Better system performance and better SSL/ECC performance
APV6600	APV7800	Better system performance and better SSL/ECC performance
APV11600	APV9800	Better system performance and better SSL/ECC performance

## END-OF-LIFE POLICY HIGHLIGHTS

- Hardware: Array Networks End-Of-Life policy for hardware is to support for 5 years after its End-of-Sale (EOS) date. If the end-of-sale date is extended, the end-of-support date will not be extended, it will remain the same.
- Software: Array Networks supports software minor releases for up to (maximum) 36 months (3 years), or 4 consecutive minor releases, whichever occurs first.
- During the period covered by End of Life (EOL) policy, Array Networks may require customers to upgrade to a newer software release in order to fix certain bugs.
- If units sent in for hardware warranty repair cannot be repaired with modifications made to the components, Array Networks may choose to provide replacement units in place of the faulty unit. Replacement units provided during the EOS period may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may cause customer network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.
- Array Networks reserves the right to reduce or amend support offerings available for renewal under this policy at any time and at its sole discretion, with or without notice.
- Array Networks reserves the right to charge for certain software upgrades.

## SUPPORT

Array Networks will continue to provide support for the APV1600/1600V5/2600/2600V5/3600/3600V5/3650/6600/11600 through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and advance replacement of hardware. Array Networks is committed to providing hardware support for this product for a period of five years after the end-of-sale date.

If you have any questions regarding these changes, contact Array Networks Product Management Team at [pm@arraynetworks.net](mailto:pm@arraynetworks.net) or Array Networks support team at [support@arraynetworks.net](mailto:support@arraynetworks.net) or toll free 24/7 support hot lines:

1-866-MY-ARRAY

1-877-992-7729.